Xona End of Life Support Policy

Xona will support General Availability (GA) software releases on the affected products as follows:

Support will be provided for a minimum of twelve (12) months from a Major release date. Major releases are identified by the first digit in software version number (ex. x.y.z-GA, where x defines major release).
Releases moving out of support to End of Life (EOL) will be supported for six (6) months from announced End of Sale date (EOS).

Support is contingent upon customers having an active support agreement with Xona for the product and/or software.

Terms:

- **End-of-Sale (EOS)** – Last day that a product or software release is made generally available for purchase. For software this date is specific to the Major release version. Xona will make reasonable efforts to provide six (6) months' notice of a Products End-of-Sale date.
- **End-of-Life (EOL)** – The last day a version or release of a product will be supported per Xona's standard support terms.

Current Releases and dates:

Release	Release Date	EOS	EOL	Supported
5.y.z	February 9, 2024			Yes
4.y.z	July 14, 2021	February 9, 2024	August 9, 2024	No
3.y.z	February 1, 2019	July 14, 2021	October 14, 2021	No